

## Member Access

Log onto the Benecard website at [www.benecard.com](http://www.benecard.com). At the top of the home page, enter the RxPCN code from the front of the Benecard ID card where it says "Members: Enter Here." Then there are several buttons to choose from, one of which is "Member Access." When this is accessed for the first time, members will then have to select the option to Create New Account and register to create a Username and Password. The Username and Password created should be remembered and will allow the member to gain access to the participant specific information outlined below:

- **Pharmacy Locator**
  - Members can search for Participating Pharmacies by name, city, state or zip code.
  - Members can search based on their location as well and find network pharmacies within a specified radius.
  - Maps and Driving Directions can also be obtained.
  
- **Claims Search**

Members can:

  - View Prescriptions claims that have been processed and paid for by their program.
  - Search for claims by date range.
  - View claim detail, including such data fields as drug, quantity, day supply, pharmacy and prescriber.
    - This feature houses up to 16 months of data, allowing members to access their previous year's claim data for tax purposes.
  
- **Basic Pharmacy Coverage** - Members can view their pharmacy benefit coverage information.
  - e.g.- co-payments
  
- **Deductible Accumulations** - Members can view their pharmacy claim deductible information, including deductible limits and deductible status; e.g. dollars met to date.
  
- **Drug Information Center** – Several components created to assist members in obtaining additional information about their drug regimen.
  - Drug Search – Search by brand or generic drug name. Phonetic searches will work and retrieve records that sound like the name entered, e.g. prosac/prozac. Or like searches can be performed, by entering a portion of a name, all drugs with a portion of the entered characters will be listed.
    - Search for a drug to find its uses, dosage, warnings, image, etc.
  - Drug Cabinet – Drugs that the member has looked up and added to the cabinet can be compared for *Drug Interactions*.
  - Drug Dictionary – Provides detailed information about the drug selected.
  
- **Condition Search** - Members can enter a specific condition and all drugs used for that condition will be listed. By selecting a particular drug listed, information about that drug can be shown.
  
- **Drug Pricing** - This component allows the member to determine drug coverage and pricing information related to a specific drug product. By entering the drug name, the system will provide a list of drugs from which the member can choose. The member enters the quantity and days supply for the drug to be priced. Finally, the member uses the default pharmacy (the one used on the member's last processed pharmacy claim) or enters a pharmacy. The price provided takes into consideration the member's benefits.